

Patrick Dwyer Trading as Ozcat

Unit 5 41 The Esplanade
Balmoral Beach
NSW 2088

Tel: 0400-223-223



Tax Invoice

ABN

94 870 014 870

DATE

19/02/2022

INVOICE NO

220219AHD

INVOICE TO

Boat Hire Sydney
Att'n Doug Hazell

TERMS

7

DESCRIPTION	QTY	RATE	TAX	TAX AMT	AMOUNT
OzCat Damage On charter 19th Feb 6-10pm - Ref-33526 Felipe - See below This is what happened. It was a bucks party, 3 girls came on board and before we knew there was a lot of singular and group hanky panky in the two cabins we reserve for handbags and changing etc. we have a much higher charge when people are using the boat for overnight stays for this very reason. The two toilets were also used for similar activities. They are not for the sort of use they were being used for. We allowed their use to continue after we discovered what they were doing and after the sheets had already been soiled and had to be removed and washed, dried and refitted to the beds anyway. In one of the cabin's we had a plastic sheet to cover the mattress as that cabin is used for storing guest bags but the plastic sheet was moved and messed up. I am left with an option to either buy a new plastic sheet of the	1	490.00	FRE	0.00	490.00

TAX SUMMARY

Subtotal

Tax

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PAYMENT INSTRUCTIONS

Bank: AMP Bank

BSB: 939-200

Account No.: 6535-13498

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same grade or spend hours spraying and sanitising it. We feel a \$80 charge is justified for the cleaning and labour charge in this Covid world. Ie \$20 for each sheet for the washing, removal and replacement. For a bucks party we expect a show in the aft cockpit not hours of private showings in the cabins downstairs. At the briefing I made it very clear to everyone on board that if they were feeling sick not to be inside as sea sickness becomes worse inside and to see me to get a bag and then sit outside. Hestia is not a boat you can just hose down like many of the seawinds. When one person was feeling sick I told him to go outside. One of his friends said he was fine and was not going to be sick. In the moments after these comments were made the sick person vomited in volume all over the saloon table. Guests cleaned up much of the visual mess					

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<p>and even took it off the boat when we dropped them off at king St. However they used my towels for this purposes, which had to be thrown away. When they wrapped up all the vomit they took our silicon non slip place mats that cost \$20 each as they were covered in vomit (along with the towels provided for wiping the table) so \$60 in total cost together with \$150 for the cleaning and sanitising the table and floor as outlined as the cleaning charge in the initial briefing, on our terms and conditions and being sick notice in each toilet.</p> <p>Most of the communication with guests up to this point (vomiting) was good but when I said to Felipe that I was going to charge for cleaning there was much unpleasantness. Two people approached Patrick as the guests were getting off the boat and said we should expect people to be sick at a bucks party as it was a risk and so they shouldn't have to pay anything extra. Patrick said</p>					

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<p>there are risks for everything even getting out of bed but what happened was totally avoidable and was more about disrespect for us and the vessel. I was getting more flak from Felipe one other person inside as they were disembarking. We were also under the pump at this stage as we had been longer than the 14 minutes at the wharf. I did ask Felipe and the other guy to call me if they wanted to discuss the matter further but we didn't receive any calls on either Sunday or yesterday.</p> <p>As the guests were getting off the boat, the person who was sick was being helped by another guest as he continued to vomit all over our ropes, life ring and deck. He eventually had to be literally carried off the boat as he was incapable of even kneeling without help let alone getting some assistance walking off the boat.</p> <p>We consider the cleaning costs etc to be charged to the guests as follows:-</p>					

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DESCRIPTION	QTY	RATE	TAX	TAX AMT	AMOUNT
\$80 remove, wash, dry and replace sheets \$150 for cleaning up the saloon vomit and sanitising and washing the floor \$60 to replace non slip silicon mats and towels \$150 to soak all the ropes that had vomit on them and wipe down life ring and mop deck to remove all the oily vomit that was adhering to the life ring, ropes and deck. \$50 for having to do additional cleaning to remove their sticky drinks that they had spilled all over the boat including the two cabins where they were all told not to take their drinks down stairs. Total cleaning and other costs \$490.					

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